# RMU Installation





























Property must send Retail Reinvention "before" photos (all 4 angles) and retailer use log along with the VM Information Form that RR will provide.



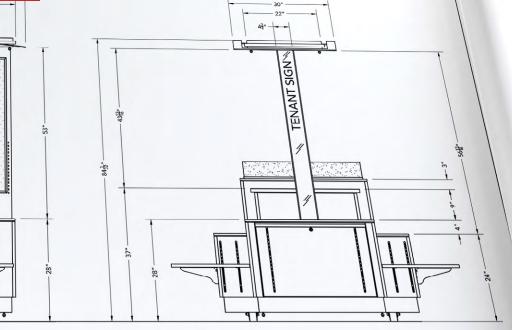


RMU INSTALLATION PROCESS

### **Conference Call / Visit 2**

before photos, we set-up a conference call with the mall property and retailers to determine each tenant's business and design needs. This will allow RR to design a tentative visual plan for each retailer. Although this process works and is suffice, we suggest an on-site visit.

#### **3** Visual Plan / Renderings



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Once a tentative visual plan has been set, we collaborate with the RMU / Kiosk manufacturer to design and coordinate fixture details, along with renderings that the manufacturer will submit to present to each tenant. Final design renderings / photos will be provided after agreement of all fixtures.









### **5** Graphic Design Approval



Tentative graphic designs are sent to each retailer for approval. If graphics are not approved within given deadline, RR will produce custom design graphics. Fixture Catalogue

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### Ancillary Fixtures 6

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RR will create a PowerPoint file of ancillary fixtures to present to property and tenant. Ancillary fixtures are used with core fixtures to enchance and highlight each individual's products.

ORDER FORM

#### 7 Logistics

A logistics call with manufacturer and the mall property must be conducted to discuss the arrival and loading / unloading of RMUs / Kiosks, staging, scheduling, man power, housekeeping and any necessary hardware to execute installation for both RR and manufacturer.

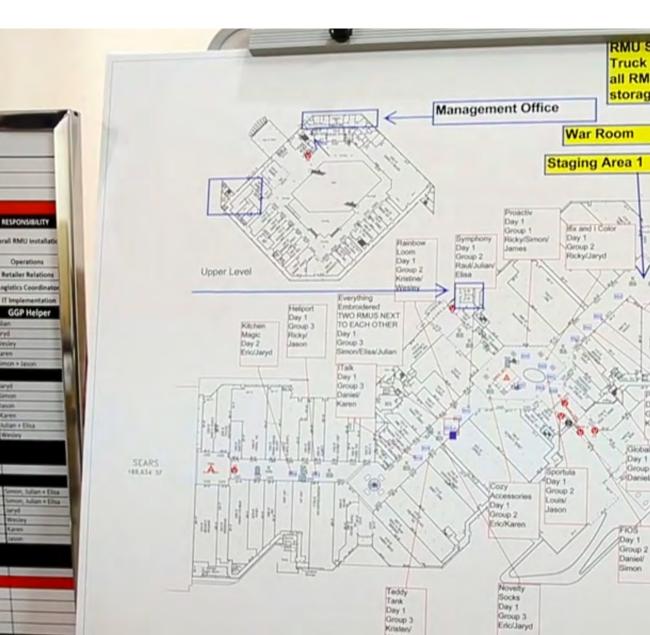


An updated lease plan with be submited by the property and allow RR to compose a schedule for installation, The schedule should be provided to the retailers in order for them to be present at their alocated time for a timely manner.

RMU / Kiosk space locations will with approval of the property. their roll out. This will allow the installation to run seamlessly in



## Lease Plan & Scheduling 8



#### 9 Installation (Set-Up)



The RMU manufacturer assembles the units and core fixtures at the staging area. Once the units are rolled out to the leased space, operations and VM crew will collaborate to ensure the units are installed properly. Maintenance will handle wire management, while housekeeping ensures the units are clean. The property laborers will assist with adjustments of shelving and fixtures in accordance to the lead VM's visual plan.





### Merchandising 10

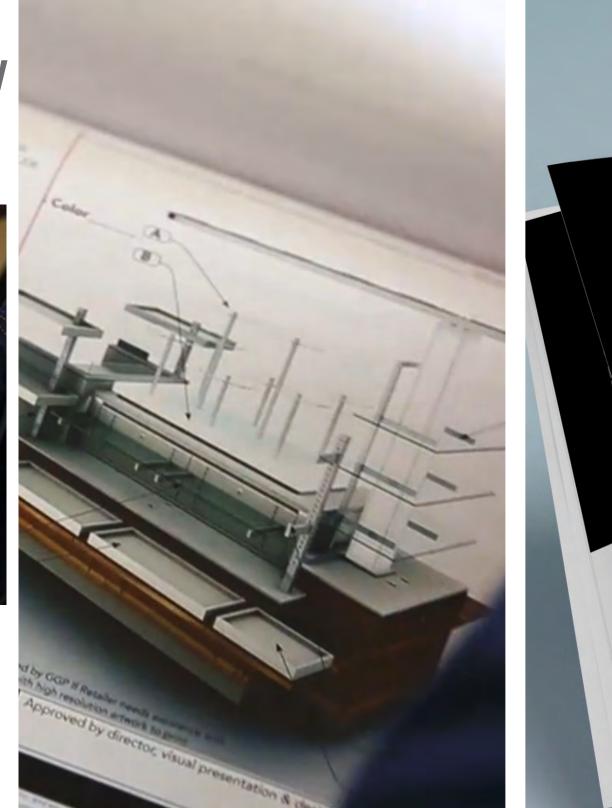


Visual Merchandisers will be assigned to each unit, along with the tenants and employees to assist in the visual merchandising process. RR will also educate, guide and consult the purpose of visual merchandising and the importance of maintaining the visual standards and upkeep of their RMU / Kiosk after installation.

#### **11 Walkthrough / Inventory**

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A final walkthrough with mall management and RR will be conducted after installation. An inventory list will be created by the manufacturer for core fixtures; RR will also create an inventory list of ancillary fixtures to be sent to the mall post installation for their reference.



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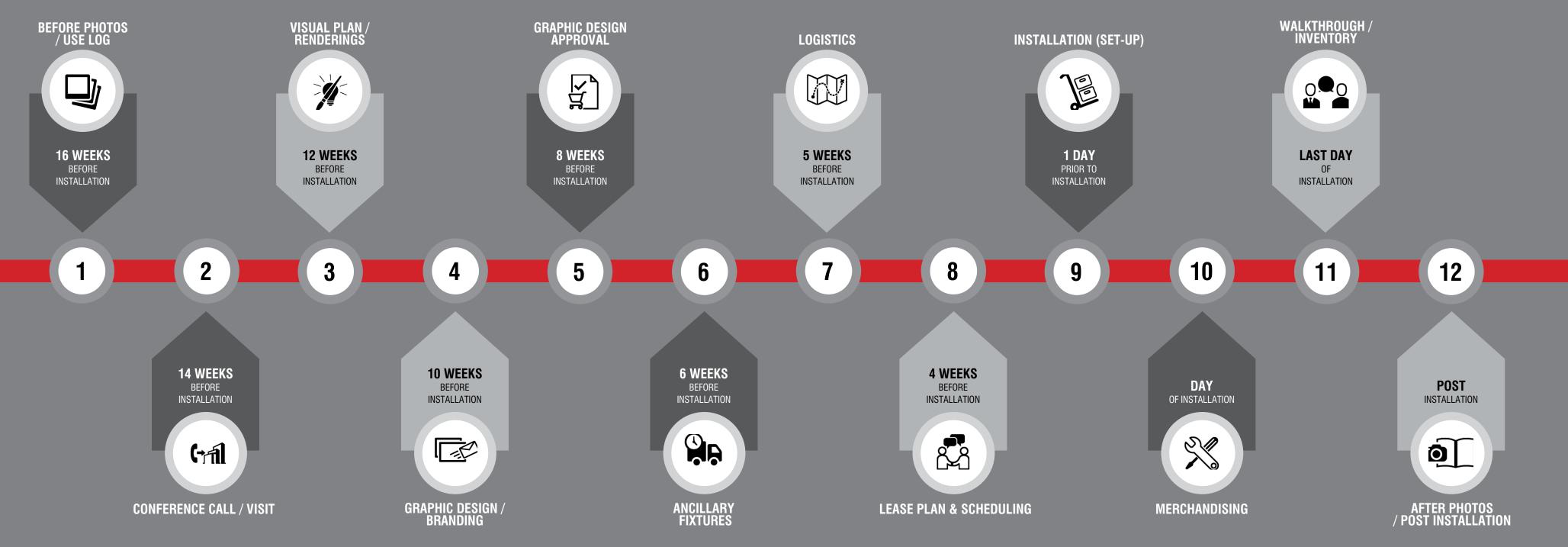
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#### After Photos / Post Installation 12



After final walkthough the visual merchandisers will photograph all RMUs / Kiosks ("after" photos). Post installation RR will provide a "Before & After" book as a reference to both property and retailers. RR will also provide a "Visual Merchandising Guidelines & Criteria" book and will assist in any post installation issues or visual merchandising guidance for new retailers 30 days after installation.

#### **SUGGESTED / AVERAGE TIME LINE**





#### RMU Installation



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